

Business Policy

App Name: IND FIRST RECHARGE
Developer: Prithwith Sahoo
Effective Date: 17 February 2026
Contact Email: mrinalkantidalai7@gmail.com

1. Business Nature

IND FIRST RECHARGE provides mobile recharge, DTH recharge, electricity bill payment, utility bill payment and other digital payment services.

2. User Registration Policy

Users must register with valid Name, Mobile Number and Basic Address. Mobile number verification through OTP is mandatory. Users must provide accurate information.

3. Payment Policy

All payments are processed through secure payment gateways. Successful transactions generate confirmation. Failed transactions (if deducted) will be refunded as per gateway rules (3-7 working days).

4. Refund & Cancellation Policy

Successful recharge cannot be cancelled. Incorrect mobile number recharge is user responsibility. Refunds for failed transactions are processed automatically.

5. Commission & Charges

Service charges (if applicable) will be shown before payment. The company may update commission structure anytime.

6. Account Suspension Policy

Accounts may be suspended for fraud, fake information, misuse or policy violation.

7. Limitation of Liability

The app is not responsible for telecom operator issues, downtime delays, or incorrect user-entered details.

8. Policy Updates

This Business Policy may be updated from time to time with revised effective date.